

A Firm's Presentation



BUSINESS PROCESS MAPPING
BPM

Presented By :

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Chartered Accountants

Business Process Mapping

Definition of BPM

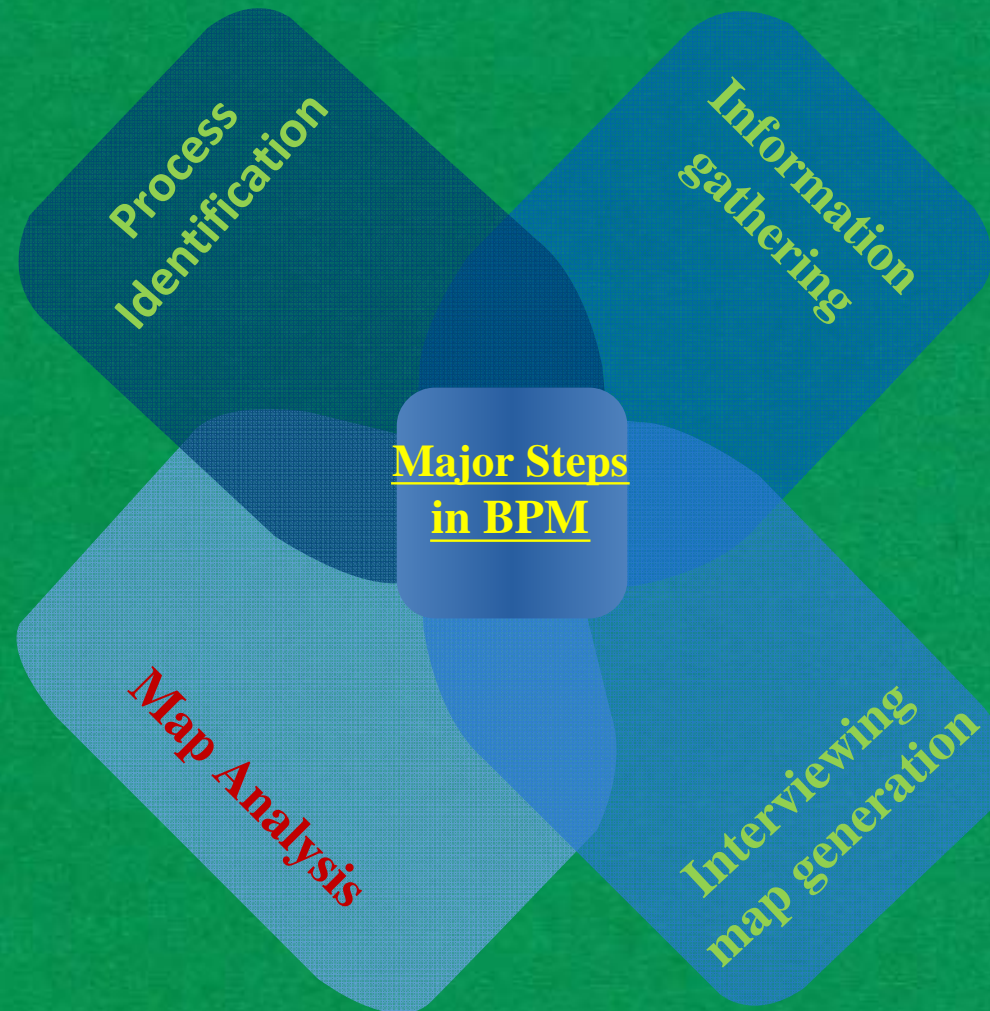
Process mapping is a method to graphically describe the steps that make up a process.

It consists of a set of tools that enable us to systematically make documents, analyze, improve, and redesign a process.

It is the first step of process management.

Business Process Mapping

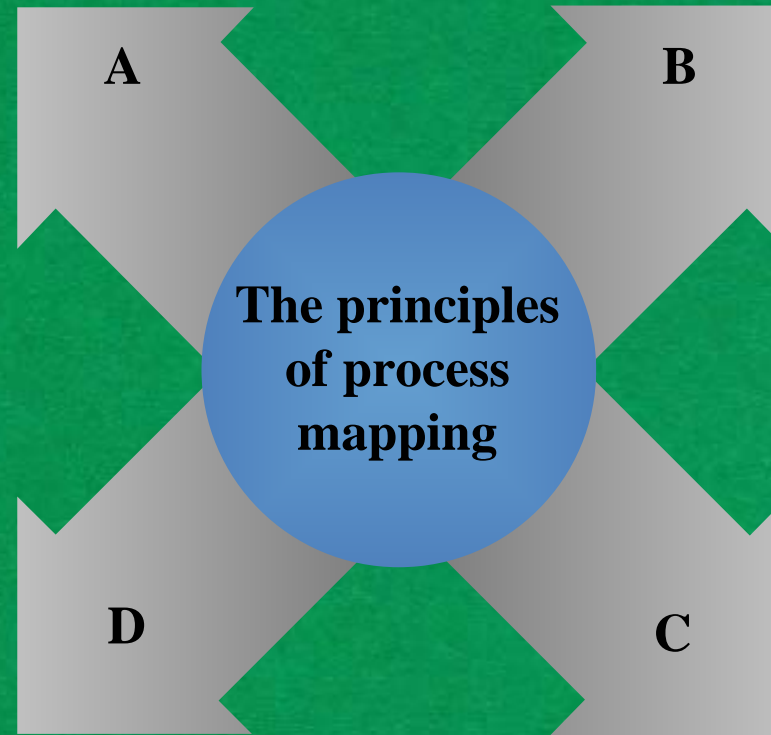
BPM Steps



Business Process Mapping

To map a business process at the correct level

To map processes using simple tools and techniques.



To understand how and when to use sub-processes

To design processes that can be effectively communicated

Business Process Mapping

Modeling

MAPPING

Create a visual diagram representing the flow.

DISCOVERY

Capture the business rules, routing rules and errors.

ANALYSIS

Analyze and improve the process using simulation.

Business Process Mapping

BPR

Business process reengineering

An approach aiming at *improvements* by means of elevating *effectiveness* and *efficiency* of the business process that exist within and across organisations.

BPI

Business process improvement

Is a systematic approach to help any organisation optimise its underlying process to achieve more efficient results.

Business Process Mapping

BPR



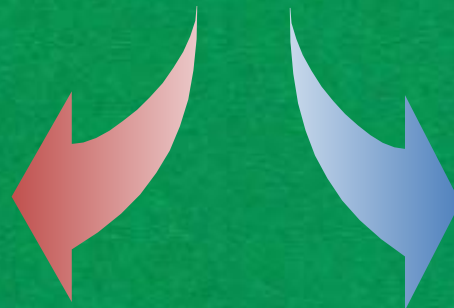
**Throw everything
away and start again.**

BPI



**Break it down in small
parts and improve
them.**

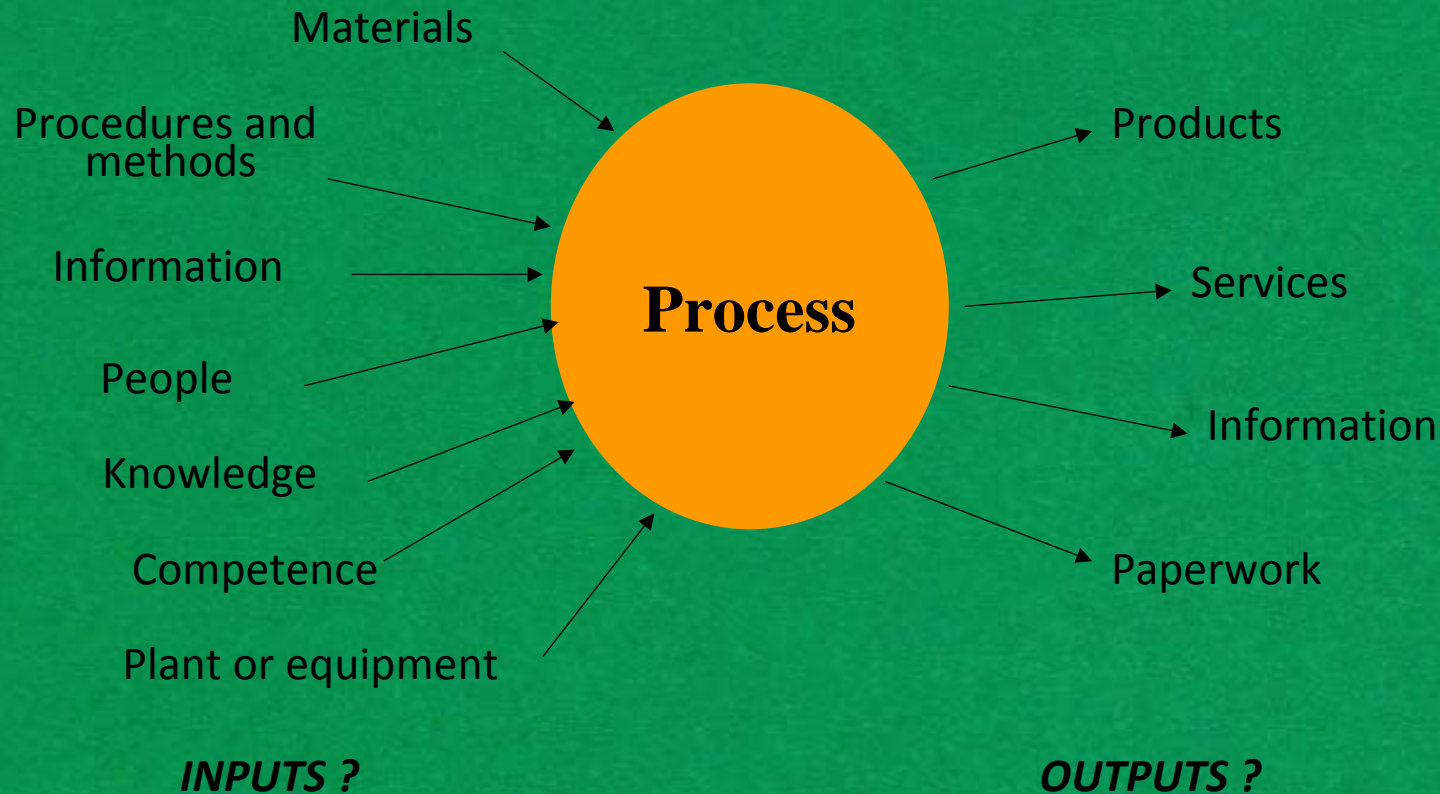
BPM



Business Process Mapping

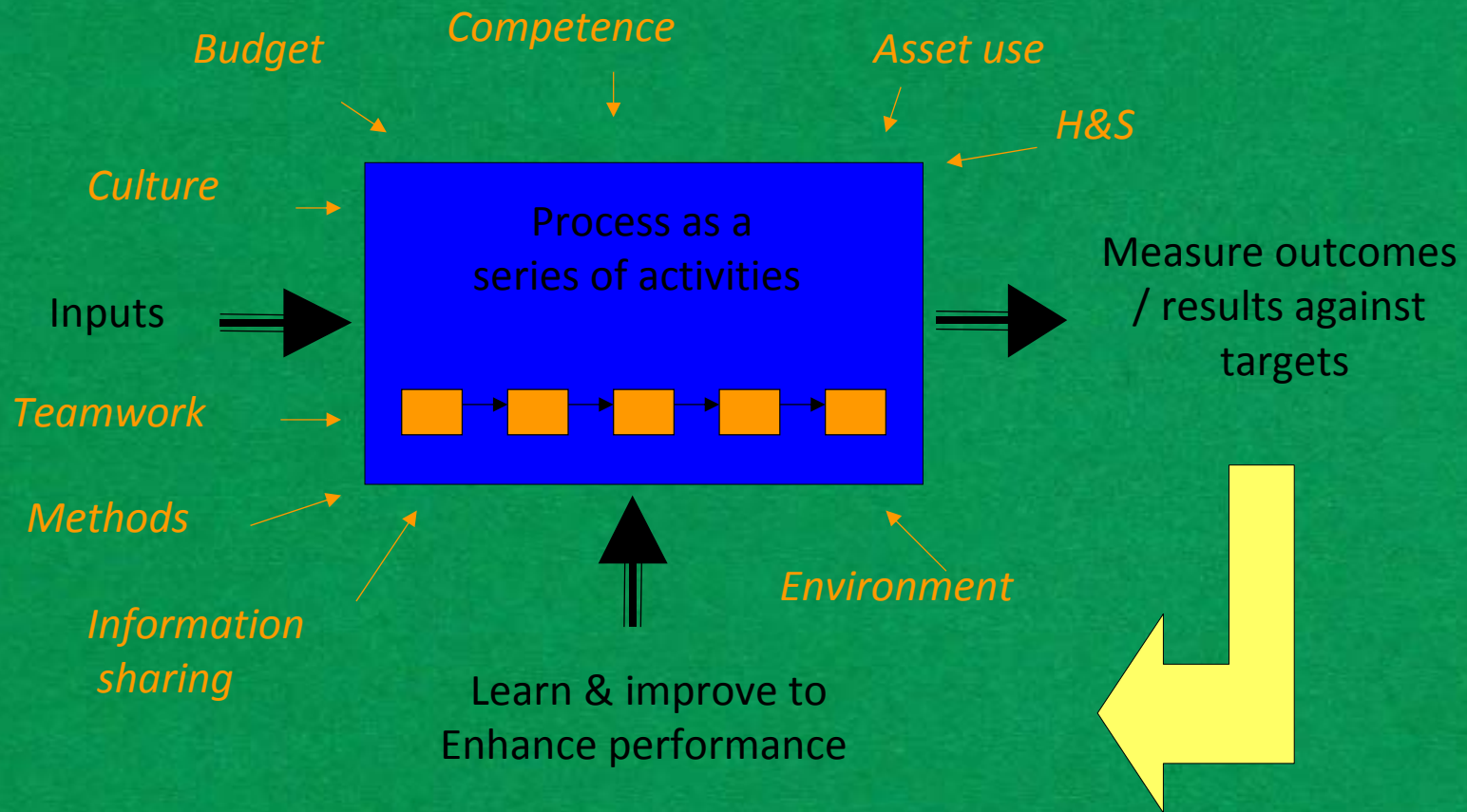
Process

What is a process?



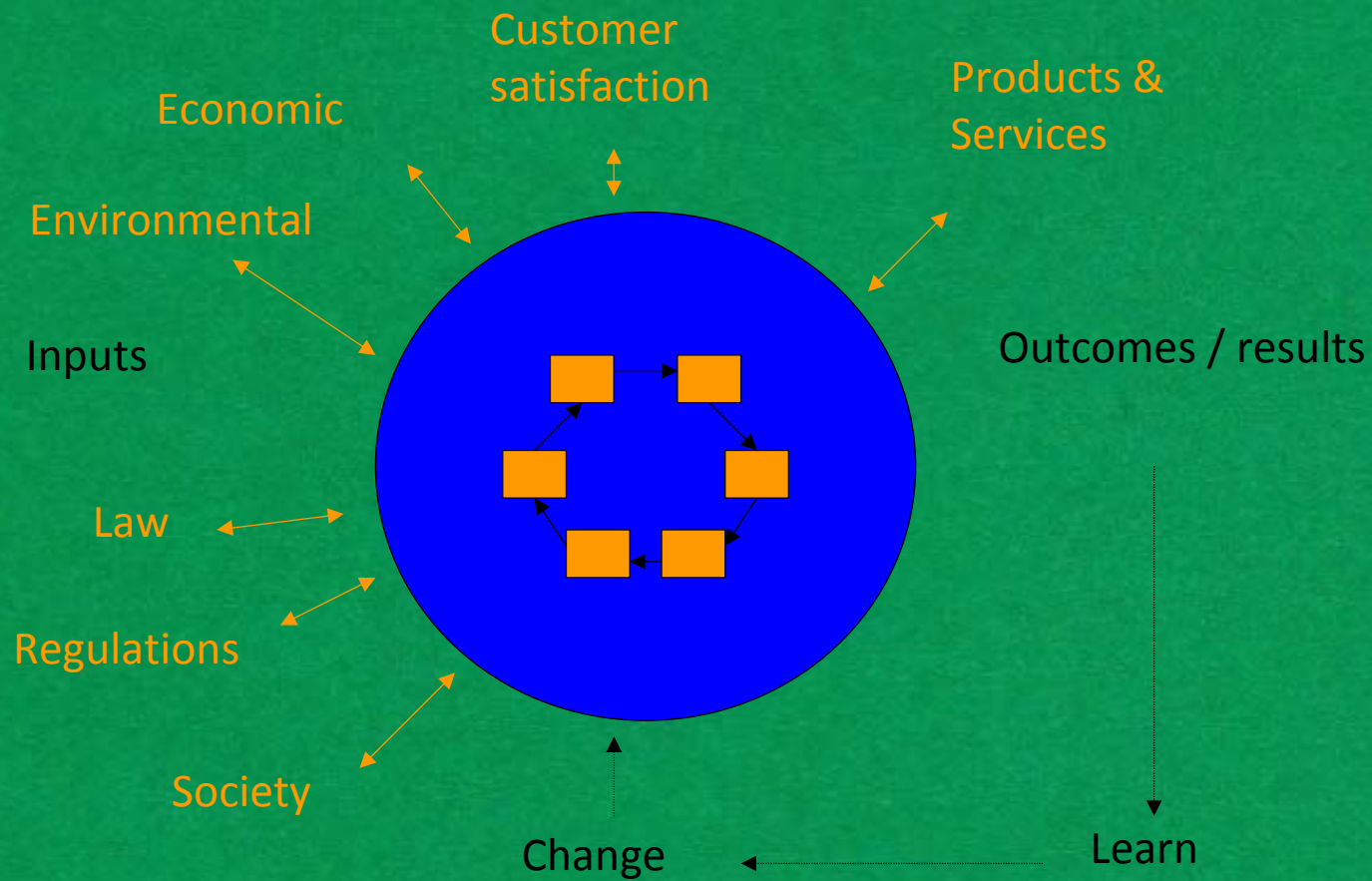
Business Process Mapping

But what do we improve?



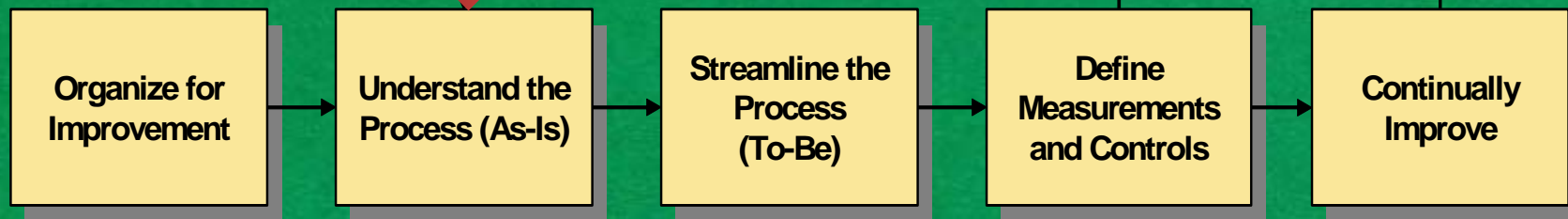
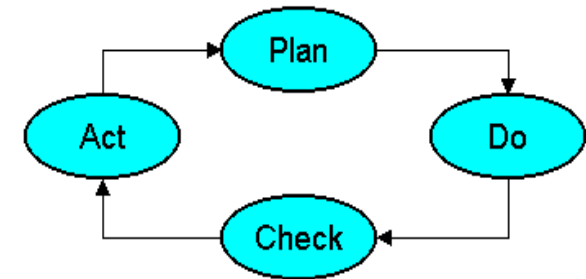
Business Process Mapping

System management



Business Process Mapping

The most basic approach consists of developing an As-Is model and using it to build the desired To-Be model



Business Process Mapping

Analyses of Processes

Process dysfunctions list
Cause, symptoms,
frequency



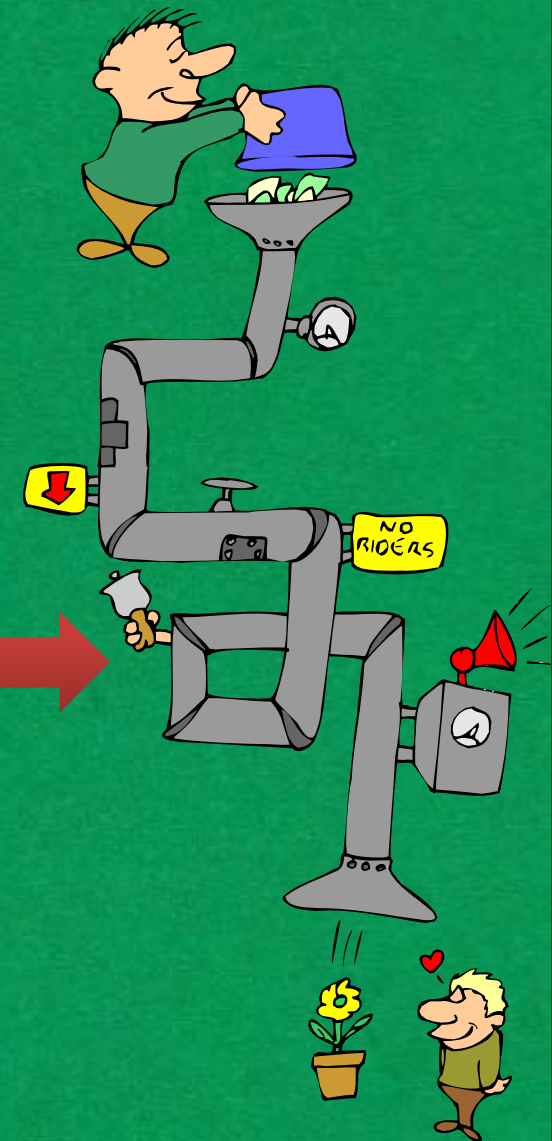
How to analyse and
represent dysfunctions



Business Process Mapping

Improvement of Processes

Measures, responsibilities,
reporting, cycles and
trends



Business Process Mapping

BPM Audit Environment

Phase 1

Phase 2

Phase 3

Phase 4

Implementation Review

- Activities
- High Level and essential practice that validates whether the SAP implementation has been carried out in an optimal manner that supports business needs

Business Process Audit

- Review of business process configured in the modules to ensure key controls are in place for modules & components in the ERP system

Module Features Mapping

- Review of features configured in the modules and identify the missing features and functions of modules and components

ERP System Security Review

- Ensures the system administrative component is properly configured and the system is secured

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Thank You !

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